IN THE CLAIMS:

The text of all pending claims, (including withdrawn claims) is set forth below. Cancelled and not entered claims are indicated with claim number and status only. The claims as listed below show added text with <u>underlining</u> and deleted text with <u>strikethrough</u>. The status of each claim is indicated with one of (original), (currently amended), (cancelled), (withdrawn), (new), (previously presented), or (not entered).

(currently amended) A cellular phone managing method comprising:
 generating and accumulating cellular phone user information, said generating including
 generating user information containing charge arrears status from cellular phone receipt arrears
 information; and

dealing with a specific user by extracting a specific user conforming to predetermined conditions from said user information and for dealing with a cellular phone of said extracted specific user in accordance with said extraction conditions, wherein said dealing comprises extracting a user who has paid charges as a good specific user from said user information and posting said cellular phone of said good specific user by mail on the provision of an incentive; said dealing with a specific user including:

extracting a specific user from said user information on a delinquent period basis and issuing dunning and/or function restriction to a cellular phone of said specific user depending on the delinquent period; and

sending a dunning mail to a cellular phone of said specific user in case of a short delinquent period, imposing a restriction on functions of said cellular phone of said specific user in addition to said dunning mail in case of a longer delinquent period, and causing said cellular phone of said specific user to generate an alarm in case of an even longer delinquent period.

- 2. (canceled)
- 3. (canceled)
- 4. (canceled)
- 5. (currently amended) A method according to claim 31, wherein said dealing comprises imposing a restriction on download of a specific content as said cellular phone

6. (currently amended) A method according to claim 3 1, wherein said dealing comprises causing said cellular phone to generate a sound known as a dunning alarm to everyone.

- 7. (currently amended) A method according to claim 3 1, wherein said dealing comprises canceling said function restriction when payment of arrears is recognized during said cellular phone function restriction.
 - 8. (canceled)

function restriction.

- 9. (currently amended) A method according to claim 4 18, wherein said dealing comprises providing as said incentive any one selected from the group consisting of contents intended for good users, contents use free of charge service with time limit, a discount service with time limit, and points.
- 10. (currently amended) A method according to claim 4 18, wherein said generating comprises generating user information containing a contents use feature of a user from contents use information of said cellular phone, and wherein said dealing includes providing contents intended for good users corresponding to said
- contents use feature to said cellular phone of said specific user.

 11. (currently amended) A cellular phone managing apparatus comprising:

a user information generation unit generating and accumulating cellular phone user information and generating user information containing charge arrears status from cellular phone receipt arrears information; and

a specific user dealing unit extracting a specific user conforming to predetermined conditions from said user information and dealing with a cellular phone of said extracted specific user in accordance with said extraction conditions, said specific user dealing unit

extracting <u>a specific</u> user who has paid charges as a good specific user from said user information, and posting said cellular phase of said good specific user by mail on the provision of an incentive from said user information on a delinquent period basis and issuing dunning and/or function restriction to a cellular phone of said specific user depending on the delinquent period;

and

sending a dunning mail to a cellular phone of said specific user in case of a short delinquent period, imposing a restriction on functions of said cellular phone of said specific user in addition to said dunning mail in case of a longer delinquent period, and causing said cellular phone of said specific user to generate an alarm in case of an even longer delinquent period.

12. (currently amended) A record medium having therein stored a program run by a computer functioning as a server, said program comprising:

generating and accumulating cellular phone user information, said generating including generating user information containing charge arrears status from cellular phone receipt arrears information; and

dealing with a specific user by extracting a specific user conforming to predetermined conditions from said user information and for dealing with a cellular phone of said extracted specific user in accordance with said extraction conditions, said dealing with a specific user comprising: extracting a user who has paid charges as a good specific user from said user information and posting said cellular phone of said good specific user by mail on the provision of an incentive

extracting a specific user from said user information on a delinquent period basis and issuing dunning and/or function restriction to a cellular phone of said specific user depending on the delinquent period; and

sending a dunning mail to a cellular phone of said specific user in case of a short delinquent period, imposing a restriction on functions of said cellular phone of said specific user in addition to said dunning mail in case of a longer delinquent period, and causing said cellular phone of said specific user to generate an alarm in case of an even longer delinquent period.

13. (withdrawn) A cellular phone apparatus comprising:

a judging unit which judges whether an electronic mail received designates a restriction on a certain function of said cellular phone; and

a restricting unit which, when said judging unit judges that said electronic mail designates a restriction of said certain function of said cellular phone, imposes a restriction on said designated certain function of said cellular phone.

- 14. (canceled)
- 15. (new) A cellular phone managing method comprising:

generating and accumulating cellular phone user information, said generating including generating user information containing charge arrears status from cellular phone receipt arrears information:

extracting a specific user conforming to predetermined conditions from said user information;

dealing with a cellular phone of said extracted specific user in accordance with said extraction conditions, said dealing including:

extracting a specific user from said user information on a delinquent period basis and issuing dunning and/or function restriction to a cellular phone of said specific user depending on the delinquent period, and

sending a dunning mail to a cellular phone of said specific user in case of a one-month delinquent period, imposing a restriction on functions of said cellular phone of said specific user in addition to said dunning mail in case of a two-month delinquent period, and causing said cellular phone of said specific user to generate an alarm in case of a three-month delinquent period.

16. (new) A cellular phone managing apparatus comprising:

a user information generation unit adapted to generate and accumulate cellular phone user information such that user information containing charge arrears status is generated from cellular phone receipt arrears information; and

a specific user dealing unit adapted to extract a specific user conforming to predetermined conditions from said user information and to deal with a cellular phone of said extracted specific user in accordance with said extraction conditions by:

extracting a specific user from said user information on a delinquent period basis and issuing dunning and/or function restriction to a cellular phone of said specific user depending on the delinquent period, and

sending a dunning mail to a cellular phone of said specific user in case of a one-month delinquent period, imposing a restriction on functions of said cellular phone of said specific user in addition to said dunning mail in case of a two-month delinquent period, and causing said cellular phone of said specific user to generate an alarm in case of a three-month delinquent period.

17. (new) A computer readable medium storing a program for controlling a computer to perform:

generating and accumulating cellular phone user information, said generating including generating user information containing charge arrears status from cellular phone receipt arrears information:

extracting a specific user conforming to predetermined conditions from said user information;

dealing with a cellular phone of said extracted specific user in accordance with said extraction conditions, said dealing including:

extracting a specific user from said user information on a delinquent period basis and issuing dunning and/or function restriction to a cellular phone of said specific user depending on the delinquent period, and

sending a dunning mail to a cellular phone of said specific user in case of a onemonth delinquent period, imposing a restriction on functions of said cellular phone of said specific user in addition to said dunning mail in case of a two-month delinquent period, and causing said cellular phone of said specific user to generate an alarm in case of a three-month delinquent period.

- 18. (new) A method according to claim 1, wherein said specific user dealing step includes extracting a user who has paid charge as a good specific user from said user information and posting said cellular phone of said good specific user by mail on the provision of an incentive.
- 19. (new) A method according to claim 15, wherein said specific user dealing step includes extracting a user who has paid charge as a good specific user from said user information and posting said cellular phone of said good specific user by mail on the provision of an incentive.
- 20. (new) A method according to claim 15, wherein said dealing comprises imposing a restriction on download of a specific content as said cellular phone function restriction.
- 21. (new) A method according to claim 15, wherein said dealing comprises causing said cellular phone to generate a sound known as a dunning alarm to everyone.

22. (new) A method according to claim 15, wherein said dealing comprises canceling said function restriction when payment of arrears is recognized during said cellular phone function restriction.